

Community Connect

2060 University Avenue
Ste. 212
PO Box 5376
Riverside, CA 92517-5376
951/686-4402
951/686-7417 Fax
www.connectriverside.org

Formerly the Volunteer Center of Riverside County

Connecting People in Need With Those Who Can Help

211 Riverside County Fact Sheet Dial '211'

What is 211?

211 Riverside County connects people in times of critical need with those who can help. By simply dialing '211', individuals in need of information or health and human services are connected with a referral specialist, 24-hours a day, seven days a week. 211 Riverside County has been a program of Community Connect since 2005.

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How does 211 work?

When you dial '211' your call is answered by a referral specialist who can connect you with the appropriate agency providing the services and information you need.

What information can 211 provide?

211 Riverside County can connect you with information regarding a variety of health and human services, including:

<i>Abuse</i>	<i>Domestic Violence</i>	<i>Emergency Shelters</i>	<i>Legal</i>
<i>Addiction</i>	<i>Sexual Assault</i>	<i>Employment</i>	<i>Support Groups</i>
<i>Counseling</i>	<i>Donations</i>	<i>Financial Benefits</i>	<i>Seniors</i>
<i>Disability</i>	<i>Early Childhood Resources</i>	<i>Food Pantries</i>	<i>Youth in Crisis</i>
<i>Mental Health</i>	<i>24 Hour Hotline</i>	<i>Parenting Resources</i>	

Are there other 211 services?

211 staff regularly presents to cities, nonprofit organizations and community groups to spread the word about the resources they provide.

How can I support 211?

- **Donations**

211 Riverside County relies on funding from grants and the generous contributions from individuals across Riverside County. Contribute to the 211 program today to help connect those in need with those who can help.

- **Nonprofit Agencies**

Register your agency today with 211 Riverside County. By registering in our database, we can refer clients in need of your valuable services and in your area directly to your organization. Visit www.211riversidecounty.org today to join.

- **Tell Your Friends, Family and Neighbors**

Additional Statistics:

- 211 operators currently answer an average of 6,600 calls per month
- 211's call volume has increased by 24 percent in the two years, showing the growing need for information referrals and critical support
- Last year, 211 connected nearly 81,000 individuals to critical services such as utility, rental and legal assistance, food and shelter programs and counseling.

211 Riverside County Contact Information

Craig Redelsperger, Program Director
(951) 686-4407
craig@connectriverside.org
www.connectriverside.org